

From: JOHN D GILBERT
To: Microsoft ATR
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Subject: Microsoft Settlement

From a public user's perspective it doesn't appear that Microsoft has been given any significant penalty. They still released their new operating system XP on schedule with many new features that link all of us users more tightly to their solutions. I know they say that their approach has produced a better product for all of us, but without more competition, they will continue to tie us tighter to their desired approach. In the long run that will not produce better solutions.

We need a more significant penalty that would promote more open competition in the OS, Browser and E-mail area. There is really only one solution, the Microsoft solution, available on new systems. That is the case even after the so called slap on the hand.

I use their solutions for most of my work, but mostly because they came with the new system I recently purchased from Dell. The hardware world is very competitive, but these three areas are sewed up by Microsoft.

John Gilbert
2313 Stonehenge Dr.
Edmond, OK 73034-6477